



Dermatology & Plastic Surgery of Arizona

Cancellation Policy

If you need to cancel your appointment, please notify us of the cancellation at least 24 hours prior to your scheduled appointment. If you are unable to give us 24 hours advance notice you will be charged a "no-show" cancellation fee for your appointment of the following amount:

- Dermatology and Plastic Surgery Appointments: \$50
- Cosmetic Consultation Appointments: \$100*
- Excision and Mohs Surgery Appointments: \$100

*Fee collected at the time of scheduling. Cancellation less than 24 hours will result in loss of \$100 consultation fee. Notice of cancellation greater than 24 hours will result in 50% loss of consultation fee.

If you fail to present for your appointment three or more times without the requested advanced notification, you may be dismissed from the Practice.

Aesthetician or Laser Services Deposit and Cancellation Policy

Single Treatment Cancellations: All appointments for services must be secured with a credit card. We require a 24-hour notice for any date/time changes or cancellations of appointments. A cancellation or "no-show" fee of \$100 is charged if you are within either of these time periods when canceling/rescheduling an appointment. No-show fees will be charged in full and are non-refundable. The no-show fee will be automatically charged on the credit card you authorized us to use to hold your appointment(s).

Package Deposits: Many of the procedures we offer require a significant amount of time to perform. For these procedures we require a 50% deposit of the full package price, to secure your appointment. We require a 24-hour notice to reschedule the appointment. If you choose to reschedule or cancel your first treatment of the package within less than 24-hours of your appointment time, you forfeit 50% of your deposit. Likewise, if you no-show to your first of the series appointment, you forfeit 50% of your deposit. In either situation, the 50% is non-refundable. Packages and series are required to be paid in full at the time of the first treatment. You will be required to pay your remaining balance in full at the time of the first treatment.

Packages: First series/package treatment should be started within 3 months of purchase date and completed within one year after purchase date. Packages and series are required to be paid in full at the time of the first treatment. If you are receiving a package or series of treatments, we require a 24-hour notice to reschedule the appointment. If you choose to reschedule or cancel your appointment within less than 24-hours of your appointment time, you forfeit 50% of that appointment's treatment value and will be required to pay your remaining balance prior to receiving your final treatment. The same applies to no-show appointments as well. Thank you for understanding our payment policy. Please let us know if you have any questions or concerns.

Returns

No Returns or Refunds on the following: ^{SEP}

Make-up, Gift Certificates

Prepaid packages, treatments & series

Prescription products, Promotional or discounted treatments and/or products.

I have read and understand the payment policy and agree to abide by its guidelines:

Signature of patient or responsible party

Date

Printed name of patient

Patient date of birth

Witness Initials